

Sheet : N°1000

DIAGNOSTIC

Grilles & Roller shutters

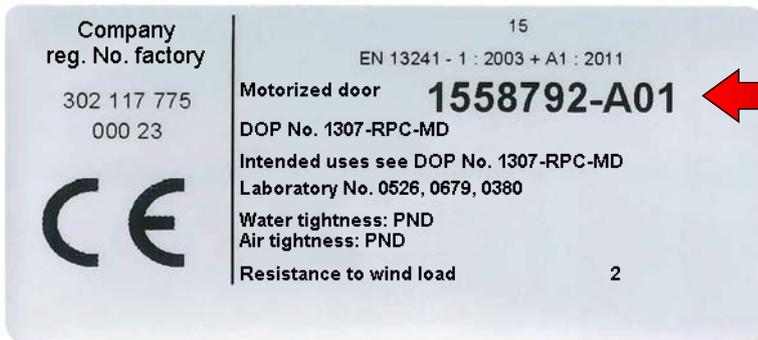
Important: Before contacting our technical support department, please complete the diagnostic sheet below. You will be asked for this information during the call.

Mechanical checks on the shutter		
Actions	OK	Readings / Findings
<i>Visual check of the shutter or grille: Evidence of impact, damaged guiding rails or slats, blocked slats, twisted axle, etc.</i>		
<i>Check that the shutter can be manually operated up to its full height.</i>		
<i>Check the clearances of the slats/guiding rails/winding plates. Cf. installation manual.</i>		
<i>Check that the screw heads do not exceed the bottom of the guiding rail.</i>		
<i>Check that the shutter is plumb and check the levels.</i>		
<i>Check the settings (gradient) of the start curves (at 45°).</i>		
<i>With hurricane slides, check the position of the slats with hurricane hooks (cf. specific order in installation manual).</i>		
<i>Visually check that the anti-fall guard and the bearing cages of the spring spools are in good condition.</i>		
<i>Check that the operator/ring gear are in good condition.</i>		
<i>Check that the guiding rails and the plates have been greased.</i>		

(Document reserved for installers)

Electrical checks on the shutter		
Actions	OK	Readings / Findings
<i>If there is no display or LEDs lit up, check the mains power supply and check that the protection fuses are in good condition.</i>		
<i>Visually check that the electronic board is in good condition.</i>		
<i>Check all the wires between the operator/box/electrical network.</i>		
<i>Check that none of the operator's safety devices have been triggered (emergency operation, limit-switch safety device).</i>		
<i>Read the error message display on the automation box and cf. the operator electrical connection manual.</i>		
<i>If the operator is single-phase and after having checked all of the above points, directly connect the operator.</i>		

The CE label is situated on the bottom of the shutter, on the right, when viewed from the outside.



Order no. to be stated to Customer Services